

## Appendix A

### Recommendations regarding the Risk Management Strategy resulting from Internal Audit's review of Risk Management

<b>Ref</b>	<b>Recommendation</b> [Categorisation]	<b>Management agreed actions</b>	<b>Update to Risk Management Strategy</b>
1	The Head of Finance, Policy and Performance stated that department managers should be aware of the Council's risk management commitments. To enhance this he is also looking into arranging risk management training, which audit would endorse. [Medium]	The Head of Finance, Policy and Performance will consult with relevant staff and Members regarding risk management training and then make the necessary arrangements.	Paragraph 9.2.1 already refers to learning and training – no update required.
2	As the Authority moves towards other ways of service delivery, we should ensure that actions are taken to include comprehensive risk management as part of the initial process. Consideration should be given to include further risk management training (or incorporate into existing internal training) for shared services, particularly including “the scope of risk; areas to consider” as per annex A of the Risk Management Strategy, and develop project management training to encourage project managers to proactively identify and manage project risks. [Low]	<p>(a) The Head of Finance, Policy and Performance will include risk management in relation to shared services, with appropriate cross references to the Project Management Toolkit, in the next update of the Risk Management Strategy, due to go to Corporate Governance Committee in March 2014.</p> <p>(b) The Head of Finance, Policy and Performance will include risk management in relation to shared services in the training arranged for staff and Members.</p> <p>(c) The Policy and Performance Manager will develop a bespoke project risk template for inclusion in the Project Management Toolkit and training programme to ensure project managers proactively identify and manage project risks (the template will complement the Council's corporate</p>	<p>(a) Paragraph 5.2.10 has been inserted to refer to shared services risk registers; other references to shared service risk management have been added at appropriate points throughout the strategy, including Annex H.</p> <p>(b) Paragraph 9.2.1 already refers to learning and training – no update required.</p> <p>(c) Not applicable to the Risk Management Strategy.</p>

<b>Ref</b>	<b>Recommendation</b> [Categorisation]	<b>Management agreed actions</b>	<b>Update to Risk Management Strategy</b>
		risk management methodology) projects in future project management training.	